# Feature Name Take Customer Reports

## Feature Process Flow / Use Case Model

## Use Case(s)

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| **Use Case ID:** | UC\_ChefManager012 | | | |
| **Use Case Name:** | Take Customer Reports | | | |
| **Created By:** | Ramesh Adhikari | | **Last Updated By:** | Ramesh Adhikari |
| **Date Created:** | 09/12/18 | | **Last Revision Date:** |  |
| **Actors:** | | Chef Manager | | |
| **Description:** | | User selects customer reports | | |
| **Trigger:** | | Chef manager records the customer reports and saves the changes | | |
| **Preconditions:** | | 1. Record customer reports exists in the system | | |
| **Postconditions:** | | 1. Record customer reports will be displayed when user is logged into system | | |
| **Normal Flow:** | | 1. User selects take customer reports 2. The message screen is displayed to user 3. The user enters the text in the system 4. The user selects the submit 5. The chef manager saves the changes in system 6. The chef manager logs out | | |
| **Alternative Flows:**  **[Alternative Flow 1 – Not in Network]** | | 1. If the chef manager clicks cancel operation, the system stops 2. Chef manager enters wrong login email or password and need to go back | | |
| **Exceptions:** | | NA | | |
| **Includes:** | | NA | | |
| **Frequency of Use:** | | On demand | | |
| **Special Requirements:** | | NA | | |
| **Assumptions:** | | [List any assumptions that were made in the analysis that led to accepting this use case into the product description and writing the use case description.  E.g. For the *Withdraw Cash* Use Case, an assumption could be:  The Bank Customer understands either English or Spanish language.] | | |
| **Notes and Issues:** | | Customer reports added  No record was found.  System is not available | | |